

**The Muse Group** is an IT consulting company renowned for delivering cutting-edge solutions across critical sectors, including health, defense, law enforcement, and government branches. Our extensive experience allows us to create tailored IT solutions that meet the specific needs of our clients.

Leveraging our cross-sector expertise, we apply best practices and innovative strategies to drive transformative change. As a recognized leader in strategic thought, we specialize in cybersecurity, global IT operations, IT service management, and the digital integration of fragmented business functions, to enhance the overall Total Experience.



## CORE SERVICES



### Strategic Planning

- IT Capital Planning
- Investment Control
- Portfolio Mgmt.
- Program Mgmt.



### IT Operations

- Network Operations
- Security Operations
- IT Infrastructure Operations
- Continuity of Operations Planning



### Cybersecurity

- Accreditation and Authorization
- Governance Risk and Compliance
- Zero Trust
- Vulnerability Mgmt.



### IT Service Management

- Service Desk
- Field Support
- IT Asset Mgmt.
- Configuration Mgmt.
- Software Mgmt.



### Digital / Business Transformation

- Artificial Intelligence
- Process Reengineering
- Total Experience
- User Experience
- Customer Experience
- Employee Experience

## PAST PERFORMANCE



U.S. Department of Health and Human Services (HHS)



Defense Information Systems Agency (DISA)



Joint Staff



U.S. Navy



Department of Justice (DOJ)



U.S. Marshals Services (USMS)



U.S. Capitol Police (USCP)

### EXAMPLES

- Federated HHS M365 for 89K Users
- Strategic plan for DISA Europe acclaimed at seniormost level of DOD IT leadership
- Developed operations framework for DISA's multi-billion enterprise
- Led IT Operations for HHS' 8.9B IT enterprise
- Led digital modernization at USCP
- Field support at 500 USMS sites

### DIFFERENTIATORS

- Award winning strategic planning
- IT Operations for multi-trillion-dollar cabinet level department
- Total Experience Pioneer (CX, EX, UX, MX)
- IT Service Management Practitioners
- ServiceNow Implementation
- IT Equipment Lifecycle Hub (provisioning, fielding, and disposal)
- Authority to Operate (ATO) Accelerator (reduced from 10 months to 20 days)
- Expertise in multiple sectors: Health, Defense, Law Enforcement, Executive and Legislative Branches

### COMPANY DETAILS

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